



CHARLES B. LEBOVITZ
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of the Board and
Chief Financial Officer
STEPHEN D. LEBOVITZ
President
BEN S. LANDRESS
Executive Vice President
MOSES LEBOVITZ
(1905-1991)

May 15, 2007

Doug Hanson
Doug Hanson Performance Group
3106 Huntington Court
Katy, TX 77493

Dear Doug:

I wanted to personally thank you for a fantastic presentation at CBL's Leadership Conference. Our employees left with excellent guidelines to assist them in not only their work environment but also in their personal lives.

Our attendees rated your session not only the highest for our conference in 2007 but you recorded the highest rating in CBL's history! The employees stated they want Doug Hanson back for our 2009 conference!!

Your two hour session flew by; it was funny, heart wrenching, fast-paced with substance to it, delivered by one of the best speakers I've ever seen or been privileged to meet.

Thank you again. See you in 2009 if not before.

Sincerely,

CBL & ASSOCIATES MANAGEMENT, INC.

Jerry L. Sink, SCSM
Senior Vice President Mall Management

JLS/mh