

CLARK

TECHNOLOGIES

Wednesday, August 5, 1998

Doug Hanson
Hidden Resources
6021 Pine Meadows Dr.
Katy, TX 77493

Dear Mr. Hanson,

As you know our organization has gone through a tremendous amount of change during the course of the last year and one half, including the recent merger with another company. These tribulations caused a great deal of unrest and uncertainty within our sales community and has distracted us from our business mission. In an effort to rebuild our energy and re-establish a cohesive environment we engaged your organization for an abbreviated after hours team building seminar. To say the least, the program you put together and presented was a unqualified success as evidenced by the attached questionnaire compilation. Additionally, there was a noticeable improvement in both attitude and passion in the days following the presentation. The fact you modified your program to accommodate our time requirements, and pulled off what we've been attempting to do internally speaks volumes for your abilities. That being said, please contact me at your earliest convenience so we may discuss, outline and commence a continuing program to build on the recently established positive energy. You have our sincerest appreciation for a job well done.

Sincerely,



Craig Johoske
Vice President Strategic Relations