



The | COLEMAN COMPANY, INC.

October 11, 2001

Doug Hanson
Hidden Resources
6021 Pine Meadows Dr.
Katy, TX 77693

Dear Doug,

Thank you for once again leading a great team development session. The message that you deliver and skills you impart get to the heart of everyone's performance. Your "breakthrough" session was one of your best yet!

I look forward to working with you on future sessions at Coleman.

Sincerely,

A handwritten signature in black ink, appearing to read "Ken Hankins". The signature is fluid and cursive.

Ken Hankins
Vice President, Customer Response

KAH:gaa