

May 11, 2000

Doug Hanson
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6021 Pine Meadows Drive
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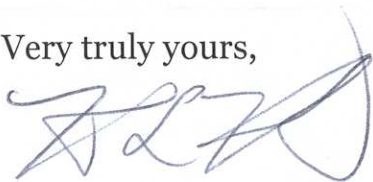
Doug:

I want to sincerely thank you for a wonderful and successful leadership conference last week. I don't think it could have been any more perfect! I continue to receive positive feedback and comments about how your workshop has impacted the personal and professional lives of all those who attended.

Your message, humor, stories and energy were truly inspiring. It was a perfect way to help our leaders prioritize and focus on what is truly important in life and at work, and to realize they are 'powerful beyond measure'. Additionally, it was certainly an awesome experience personally being fully present when everyone was breaking their boards.

Again, thank you for a great seminar. I am looking forward to working with you again very soon! I plan to make this a permanent part of our employee investment and development program.

Very truly yours,



Kevin Klein
Vice President
CS&SO- Majors