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**STEWART TITLE**  
GUARANTY COMPANY

February 24, 2000

Mr. Doug Hanson  
Hidden Resources  
6021 Pine Meadows Drive  
Katy, Texas 77493

Dear Doug,

You are simply amazing! You do have the gift! I am so excited you decided to return to Stewart Title for the second year in a row to speak at STEPs (Stewart Title Employee Programs). I know you have a demanding schedule and I am thrilled you made time to share your motivational messages with us.

You had the attention of every associate as I looked around the room during your presentation. Your message of team building was energizing and educational. Following your workshop I heard comments of positive praise. "Doug was awesome!" "He has helped me to think differently." "I am going to tell all my co-workers that he is a must see."

It is safe to say that you were once again a big hit among Stewart Title associates. It is a refreshing change to see and hear genuine talent. Thank you for helping make STEPs 2000 a success.

Yours truly,

Donna Hammond  
Communications Coordinator

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