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SUNTRUST

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Doug:

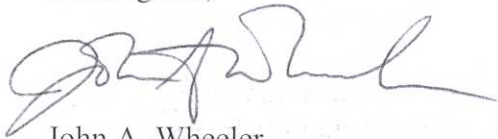
I am writing to thank you again for the exceptional performance you delivered during our division meeting on May 31st. Based on the verbal feedback and the formal evaluations received at the end of our meeting, your program was an overwhelming success.

I am not sure if I shared with you the fact that many of the people attending the meeting had never met each other in person. While they are all part of the SunTrust Audit Services organization, the operating model had been focused on supporting our six major lines of business within the corporation. As such, we had been organized as six separate departments located in three different cities with very little interaction among the team members.

A large part of our mission here is to break down the barriers between these six former departments to begin working together as one division. Within only 4 1/2 hours, you were able to build a bridge between these six groups that will prove invaluable as we continue our integration efforts. In addition, the energy and perspective you provided have already helped people see the challenges ahead as a fun adventure.

Thanks again and I look forward to working with you again in the future!

Best regards,



John A. Wheeler