



Joseph J. Phelan
*President &
Chief Executive Officer*

Doug Hanson Performance Group
3106 Huntington Court
Katy, Texas 77493

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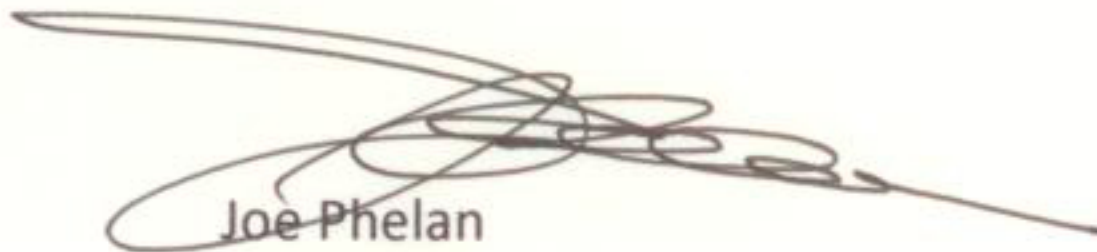
Dear Doug,

Thank you so much for your truly inspirational presentation at our Senior Leadership Conference held in Orlando, FL. Your flexibility around our schedule, tailoring of our specific messaging objectives and your preparation and follow up were very much appreciated. You were definitely a highpoint for our meeting from your hilarious but very relevant stories to your encouraging "Breakthrough" exercise.

Doug, you received without exception accolades from the 95 senior executives in attendance. Our session was superb from start to finish!!

I would definitely recommend you for any event within or outside our Company.

Best Regards,



Joe Phelan

JJP/llr