



April 5, 1999

Mr. Doug Hanson
Hidden Resource
6021 Pine Meadows
Katy, TX 77493

Dear Doug:

I just wanted to say "thanks" for the terrific job you did at our cluster wide meeting on March 6, 1999. I was concerned that we could not keep 200 sales and customer service people both interested and learning over a 5 - 6 hour period with facilities that were less than ideal for that size group.

You did it. You worked around the space problem beautifully and I've never seen so much energy from such a large group before. We literally ran out of time.

Here are some of the comments from our associates when we asked them if they would recommend you as a speaker:

"Without a doubt!"

"YES! I would love to hear him speak again next year, very motivational, never boring"

"Absolutely! His energy and positive attitude were "infectious". He left everyone with a high self-confidence level."

"YES, he is great! He is so full of energy!"

"Absolutely positively YES!"

One of the greatest things about your presentation is that everyone who attends leaves with the feeling that anything is possible if you believe in yourself. Your program is enlightening and easy to apply to every day life. Everyone is still talking about the excellent program and how it has helped them.

From all of us who had the privilege of hearing you - we would like to say THANKS and we look forward to having you speak to us again.

Sincerely,

A handwritten signature in cursive script that reads "David P. Rivoira".

David P. Rivoira
Area General Manager

DPR/esp